Activate your Okta Account

You will receive an invitation to activate your new account from Okta <noreply@okta.standtogether.org>.

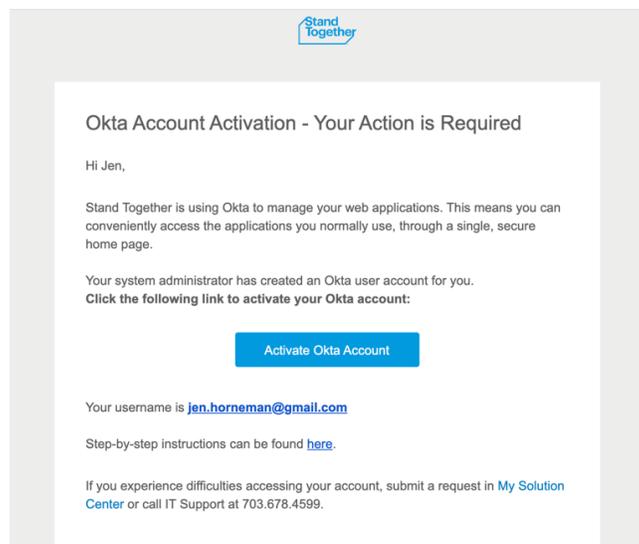**When you receive the activation email:**

1. Open the *Welcome to Okta* email.

If you do not see the *Welcome to Okta* email in your Inbox, check your *Junk/Spam* file or the *Other* Tab if you use Outlook.

2. Click **Activate Okta Account** in the email.

- *This will open a new webpage where you will be prompted to set up security methods.*

Account activation emails expire after 7 days. If you are unable to complete the process within that time frame, clicking on the activation button will prompt you to request a new activation email.
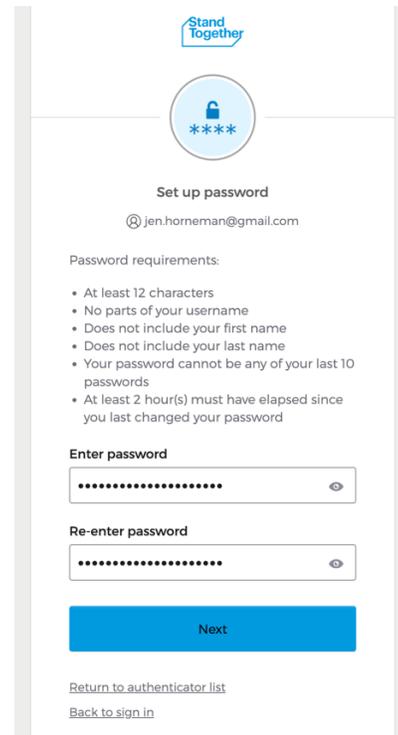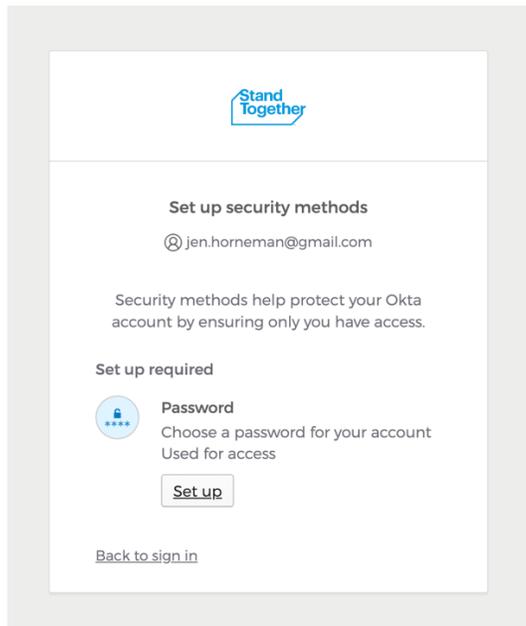

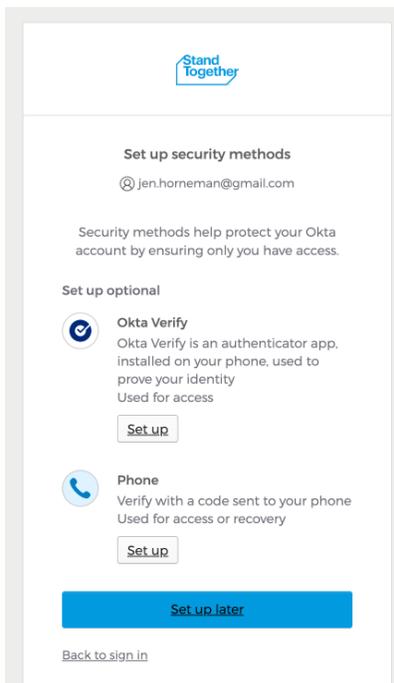3. In the browser tab, you will be prompted to configure two (2) required security methods:

- Password
- Okta Verify Authenticator App
- Optional: SMS Verification

4. Under **Password**, click **Set Up** to continue.

a. Follow the password requirements guidance and enter a new password twice to confirm.
b. Click **Next** to set your new account password.
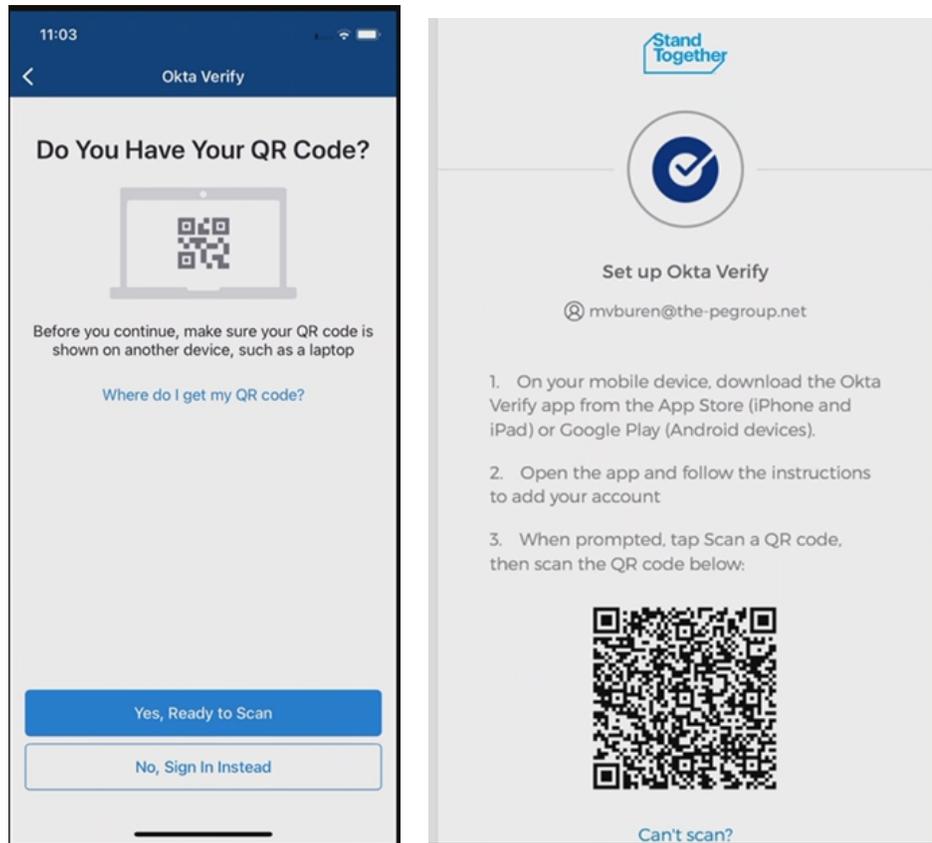
5. Next, set up your **Security Method(s).**

6. Set up Okta Verify

Open the **Okta Verify** application on your mobile device.

This application can be downloaded from the app store for your device. ([Apple](#)) ([Android](#))

a. Click **Get started** and go through steps to get to **Add Account.**
b. Choose **Organization.**
c. Get to **Do you have your QR code?** screen, click **Yes, Ready to Scan.**
d. Scan **QR Code** on laptop with mobile device

If you have an issue scanning the QR Code, make sure your laptop screen is at full brightness.
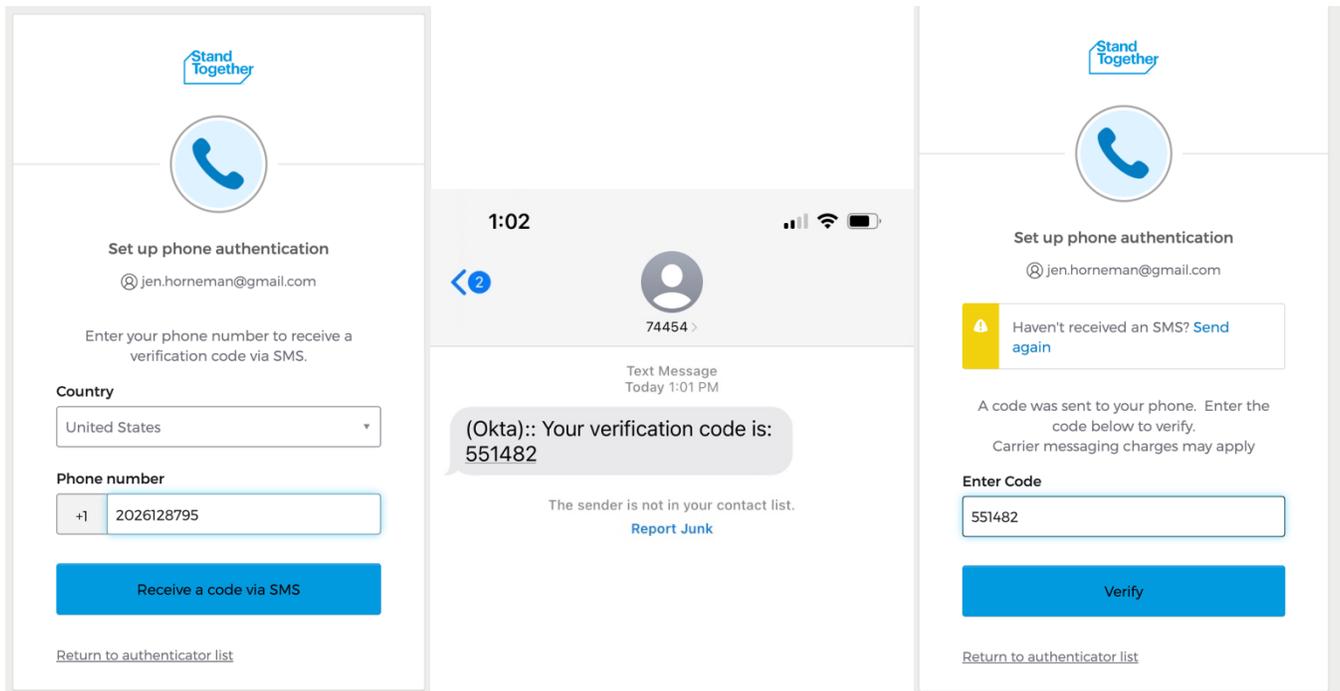
On your mobile device:

a. Allow device to use the camera.
b. Allow Push Notifications.
c. Enable Face ID.
d. Click **Done**.

Okta Verify is now set up on your mobile device.

7. Set up **Phone** (Optional)

a. Under Phone, click Set Up to continue.
b. Enter your **phone number** (without symbols).
c. Click **Receive a code via SMS**.
d. Enter the **six-digit code** from your text message.
e. Click **Verify**

8. Once you have activated your account, you will be taken to the Okta Dashboard. Here you will see the applications in which you have an account.

Need Help?
Use any of the methods below to get support:
- Support Phone: 703-678-4599
- Support Ticket: Email support@standtogether.org